iPhone / iPad
Quick reference guide for connecting to Örebro University’s Wi-Fi network
1. **CONNECT TO “ORU-PUBLIC” (VOLUNTARY*)**

Open settings on your device and tap ORU-public. Open your Internet browser and choose ”Accept and log in (for visitors)”. Doing this means you can access the internet but we recommend that you continue following these instructions in order to access eduroam.

2. **CREATE A WI-FI ACCOUNT**

To use Örebro University’s Wi-Fi network eduroam, you must first create an account at oru.se/english/wireless. Click eduroam. You can also change your Wi-Fi password there.

3. **OPEN YOUR BROWSER**

Use any browser (e.g. Safari or Chrome). Go to the webpage oru.se/wifi and follow the on-screen instructions.

Type your Wi-Fi username (username@oru.se) and your Wi-Fi password.

Please note: you must have created a Wi-Fi account in Step 2 to be able to continue.

Tap JoinNow to download the installation profile.

* You can also share internet from your phone or use some other internet connection.
4. INSTALL ORU PROFILE
Tap Home, then Settings.
Tap downloaded profile.

Tap Install. Enter your device password, if necessary.

After installation, tap Done.

5. CONNECTED TO EDUROAM?
Tap Settings, then Wi-Fi to see if eduroam is connected.

You may need to select eduroam to start connecting to the network.
COMMON ISSUES AND HOW TO SOLVE THEM

IT TAKES TOO LONG TO CONNECT
It is possible you have a poor connection to the wireless network. Restart your device and try connecting again.

YOU ARE ASKED TO TYPE IN YOUR LOGIN INFORMATION AGAIN
If you are asked to log in again, then you probably typed in the wrong username and/or password. Please note: you must first create a Wi-Fi account in step 2. Confirm that your Wi-Fi account was created properly and correctly spelled. Log in again. If you’re unsure of your password you can change it. See step 2.

NEED MORE HELP?
Visit IT Services in Långhuset.