Digital exams in exam halls – practical information
You write your digital exam in exam halls on your own laptop. To be able to write your exam in WISEflow, you need to install a dedicated browser (FLOWlock) on your laptop.

You as a student is responsible to insure that the installation is completed in good time before your exam and that your connection to the wireless network is running.

Before your digital exam in exam halls, you have to:
1. Install the FLOWlock browser.
2. Make sure that FLOWlock is working by making a test.
3. Make sure that your connection to the wireless network at the university (eduroam) is running on your laptop.

You have to go through these three steps in good time before your exam, preferably a few days before your exam. You will then have time to correct or get support, in case something is not working.

On the following page you will find a more detailed description of these steps and you will also find information on how to get support in case you need it.

On the day of the exam
You must attend the hall of your exam (T225) 30 minutes prior to the start of the exam so that you can identify yourself, find your seat, start your computer and log in to WISEflow.

It is really important during your exam to:
1. Turn off your mobile device so that it doesn’t burden the wireless network.
2. Be sure to connect your computer to the power cable during the entire exam.
1. Install FLOWlock
FLOWlock is a browser that lock down your laptop during exam and you will get access to the exam only. To be able to install FLOWlock you have to have administrator rights on your laptop. The common browsers support WISEflow but they recommend using either Firefox or Chrome.

Log in to WISEflow
- Go to se.wiseflow.net/oru.
- Click on eduGAIN.
- Write Örebro in the search box.
- Click on Örebro University which is shown above the search box.
- Log in with your ORU-account.

Install FLOWlock
- When logged in to WISEflow, click on your name in the upper right corner of the screen.
- Select Edit profile and you will get to Profile settings.
- Click on the tab System requirements.

Basic requirements
To the left, under heading Basic requirements, you can see if your laptop meets the requirements necessary for WISEflow to run. A tick next to Browser and Operating system, means that your laptop meets the requirements. If something is missing or needs an update, you must follow the instructions on the screen.

FLOWlock Requirements
1. Download and Install

To the right, under heading FLOWlock requirements, you will find a download link. Click on the link and follow instructions on screen.

2. Test FLOWlock browser
When the browser FLOWlock is installed, click on Test browser.

Under 2. Try it out, you can see a demonstration of how an exam can appear on your laptop. It’s preferable that you try Start FLOWlock Multi, since most of the exams at Örebro University will use this kind of exam.
3. Test your connection to eduroam (wireless network)
On this page you will find information about how to connect to eduroam.

It’s a good idea to bring your laptop to the university a few days before your exam and test that everything is working properly.

Support
Before the exam
Welcome to IT-service at Campus Örebro (Monday-Thursday 07.30 - 16.30 and Friday 07.30 - 16.15), for support with installing WISEflow and/or support with eduroam.

You also can e-mail digitaltenta@oru.se and describe your problem, and we will help you.

If you do not have a laptop that meets the requirements, you can borrow one from the university. You must notify this no later than 24 hours before your exam starts. Notify this by sending an e-mail to digitaltenta@oru.se. If you do that, a laptop will be at your seat in the exam hall in time for the exam.

During the exam
The support team are able to see if you have downloaded the FLOWlock browser and if you have tested it. If you attend to the exam without these preparations, we will refer you to the second start-time (30 minutes after the exam starts). During half an hour you will have the possibility to install the browser. You will then get 30 minutes less in writing time. This also valid if you don’t have eduroam running on your laptop.

In the exam hall at your seat, you will find instructions on how to get access to your exam. There are also invigilators and exam hosts in the hall. The exam host is there to help you if there is problem with your laptop or your exam during the exam. There are also extra laptops that you can borrow, in case yours stops working during the exam. You will then be able to continue your exam where you left off before the incident.

After the exam
If you have questions about the exam and marking, contact your Study and research administrator. If you have questions about WISEflow, contact digitaltenta@oru.se.